



## KHK Games Privacy Policy

**Last Updated December 1, 2025**

Welcome to the Privacy Policy (the “**Policy**”) of KHK Games, Inc., and its related, affiliated or subsidiary companies (“**KHK Games**”). The purpose of this Policy is to inform you how we collect, use, and share your information when you provide such information or use KHK Games’ website available at [giddyup.us](https://giddyup.us) (the “**Site**”), as well as other related KHK Games’ webpages, applications and products or services accessible through the Site (collectively the “**Services**”).

When we refer to “you” or “your” in this Policy we mean any individual who interacts or uses our Services. By using the Services, you represent that you understand and agree to this Policy, and consent to the collection, use, and sharing of information as described in this Policy. If you do not consent to our practices, you can choose not to use the Services.

**Privacy Policy Changes.** We reserve the right to modify this Policy at any time without notice. All changes are effective immediately upon posting. Your continued use of the Services after changes are posted constitutes your acknowledgement of the modified privacy policy and agreement to abide and be bound by that privacy policy. For reference, the effective date of this Policy is posted at the top of this page. Therefore, it is important that you periodically check this page for changes made to this Policy.

## INFORMATION WE COLLECT

### Information You Voluntarily Provide

KHK Games collects information about you when you interact with our Services including information that you voluntarily provide when you use the Services; register and create an account for any of the Services; complete any survey, questionnaire, or other form of information request from KHK Games; purchase our products; provide feedback about your KHK Games’ experience; sign up to KHK Games’ community to receive our newsletter; add or update your account information; submit a Contact Us inquiry; log into the Site or use the Services from one or more of your devices or otherwise interact with the Services. Information that we collect may depend on how you interact with KHK Games and use the Services. A description of the types of information we may collect is described in detail below.

- **Profile Data** such as user name, password, and user settings.
- **Personal Identifiers** such as name, address, date of birth, last four digits of your Social Security number, government issued ID, and billing information.
- **Contact Information** such as your billing address, residential address, email address, and mobile phone number.
- **Financial Information** such as credit or debit card information, bank account and routing number, payment details, or other payment information.
- **Commercial Data** such as order amount, details about the products and services you have purchased, transaction records, and/or other details of products and services you have purchased from us in the past.

- **Marketing and Communications Information** such as marketing campaign data, click-throughs, your preferences and consent to receiving marketing from us and third parties, your communication preferences, email, phone calls, text and live chat communications.
- **Geolocation Data** such as GPS, device ID, and wi-fi data.
- **Biometric Data** such as your faceprint (i.e., your face geometry).
- **Audio and visual information**, such as photographs.

## Information We Collect When You Use the Services

Usage Data, includes information about how you use our Site and Services, such as statistics regarding the opening and clicking on emails, and other activities on the Site, including game play, player stats, referring/exit pages, and clickstream data.

Automated technologies or interactions. As you navigate around the Site and/or use the Services, certain information can be collected using various technologies to help us personalize your KHK Games' experience. This information may include internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, time zone setting and location, language preferences, device type and ID, and other technical information from the devices you use to access our Services.

Cookies and Tracking Technologies. We and our service providers use cookies, pixels, and other tracking technology to recognize your browser or device and to capture and remember certain information about your activities on our Services with the purpose of delivering customized and personalized services.

- *Cookies*. A cookie is a small text file that is saved on your web browser when you visit a website. You can view and delete existing cookies through your browser. If you do not want to store cookies on your computer, you can set your browser to refuse cookies or to alert you when cookies are being sent. However, some parts of the Services may not function properly if you choose not to accept cookies.
- *Pixel Tags* (aka clear gifs). These are tiny graphics with a unique identifier, similar in function to cookies, which allow us to monitor the use of our Services, for example, to count users who have visited those pages and for other related website statistics. Pixel tags generally work in conjunction with cookies, registering when a particular device visits a particular page. You cannot decline pixel tags; however, if you turn off cookies the pixel tag will simply detect an anonymous visit. In addition, we use pixel tags in our HTML-based emails to let us know which emails have been opened by the recipients. This allows us to gauge the effectiveness of certain communications and the effectiveness of our marketing campaigns.
- *Analytics*. We use third party cookies provided by Google Analytics to assist us in better understanding our Site's visitors. These cookies collect IP address and usage data, such as the length of time a user spends on a page, the pages a user visits, and the websites a user visits before and after visiting our Site. In addition to reporting usage statistics,

Google Analytics can also be used to help show more relevant ads on Google properties (like Google Search) and across the web. For more information on Google Analytics, visit [Google's Privacy and Terms](#).

## Information You Provide to A Third Party

We may receive information about you from third parties. We may associate this information with the other information we have collected about you as described in this Policy. The collection, use, and disclosure of information received from third parties may be governed by the third parties' privacy policies. Please carefully review these third-party privacy policies before submitting your information to a third-party application or otherwise interacting with it to understand how your information may be collected, used, and disclosed by these third parties. We have no control over and cannot and do not assume responsibility for the data collection and privacy practices employed by any of these third parties or their services.

## USE OF YOUR INFORMATION

Our primary purpose for collecting your information is to provide you with the services you request. We may also use your information for the following purposes:

- Provide you with our Services and to operate our business.
- Verify your identity and account information in connection with our Services you request.
- Provide you with required notices, updates about our products and services as well as other important information.
- Provide you with recommendations for products and services that we believe would be of interest to you.
- Assist you with setting up and managing your account with us.
- Resolve disputes and/or questions about our Services.
- Problem troubleshooting, data analysis, testing, system maintenance, support, reporting and hosting data.
- Enforce our Terms for use of our Services and the terms of this Policy.
- Customize, measure and improve our Services and content.
- For our own internal business purposes.
- Communicate with you about products, services, updates, events, promotional offers, research, insights, and other information that may be of interest to you from us and our trusted partners.
- Protect our interests, including establishing, exercising and defending legal rights and claims.
- As necessary to comply with legal requirements, to prevent fraud, to co-operate with law enforcement and regulatory authorities, and to stop other prohibited, illegal, or harmful activities.

- For purposes disclosed at the time you provide/we request your information or as otherwise set forth in this Policy.

## **INFORMATION WE SHARE**

### **Profiles and Players**

When you participate in a game, we may make your profile and stats available to other players and enable you to communicate with other players, in which case your communications will be disclosed.

### **Service Providers**

We may use third-party service providers to perform certain business services and may disclose your information to such service providers as needed for them to perform these business services. Service providers are only allowed to use, disclose, or retain this information to provide these services. Business services provided include, but are not limited to, hosting services, account authentication and user verification services, billing and accounting, payment processors, marketing, promotional and email services, customer and technical support, conducting quality assurance testing, geolocation services, and facilitating the back-office support for the Services.

### **Internal Third Parties**

We may share your information with our affiliated entities, successors, predecessors, assigns, licensees, or business partners, and others who may use the information for the purposes described above.

### **Business Transactions**

We may do business with third parties to whom we may choose to sell, transfer, or merge parts of our business or our assets. Alternatively, we may seek to acquire other businesses or merge with them. If a change happens to our business, then your information may be transferred to the new owners who may use your information in the same way as set out in this Policy.

### **Legal Process**

Subject to applicable law, we may disclose information about you i) if we are required to do so by law, regulation or legal process, such as a subpoena; ii) in response to requests by government entities, such as law enforcement authorities; iii) when we believe disclosure is necessary or appropriate to prevent physical, financial, or other harm, injury, or loss; or iv) for the purposes of cooperation with law enforcement agencies' and/or in connection with an investigation of suspected or actual unlawful activity.

## User Disclosures

Some personal information is disclosed as a matter of course as a result of your use of our Service. Any Personal Information shared via any shared or public forum using our Service, during any game chat or video feature, or on another website (such as Facebook, Instagram, TikTok, or Twitch) may become public information. You should exercise caution when disclosing information in these areas, especially your location data, and be careful how you disclose your personal information. **YOU ASSUME ALL RESPONSIBILITY FOR ANY LOSS OF PRIVACY OR OTHER HARM RESULTING FROM YOUR OWN VOLUNTARY DISCLOSURE OF PERSONAL INFORMATION IN SHARED AND PUBLIC FORUMS.**

## BIOMETRIC INFORMATION POLICY

KHK Games, uses third-party technology through its vendor to collect, store, and use biometric and other personal information, such as your faceprint, a selfie, and government-issued identification.

By using our Service, you consent to KHK Games, our identity verification vendor, and each of our contracted service providers, collecting, storing, and using your biometric information for the purposes identified below.

### Purpose for Collection of Biometric Information

KHK Games and its vendor may use biometric information for the following purposes:

- To verify your identity
- To prevent fraud
- To improve products and services
- To comply with legal obligations

### Data Retention

Biometric information will be securely deleted no later than 3 years after your last interaction with our vendor.

## COMMUNICATIONS OPT-OUT AND DELETION

While we value our communications with you, if you do not want KHK Games or its representatives to contact you for marketing purposes, you may opt-out of this preference at any time by following the unsubscribe instructions included in the email. This opt-out will not apply to operational or informational emails related to your account or other administrative purposes. You may continue to receive promotional email messages for a short period while we process your request.

If you would like to delete any personal information that we have collected please email us at [support@giddyup.us](mailto:support@giddyup.us) with the subject: "Data Deletion." We may deny deletion requests if necessary to:

- Complete the transaction for which we collected the personal information, provide a product or service that you requested, take actions reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform our contract with you.
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, or prosecute those responsible for such activities.
- Comply with a legal obligation.

## CHILDREN

The Services are intended for adult use only and are not directed towards children, minors, or anyone under the age of 18. If you are under the age of 18, you are not authorized to provide us with any personally identifying information.

## USE OF THE SERVICES

By accessing and using the Services, you acknowledge and agree that we control and operate the Services from our offices in the United States of America and that the Services are intended for use by users located in the United States of America. Unless expressly stated to the contrary, we make no representation that the Services are appropriate or will be available for use in other locations.

## NOTICE TO CALIFORNIA RESIDENTS

**Your California Privacy Rights.** California Civil Code Section 1798.83 permits California residents who have provided personally identifiable information to us or our third-party advertisers and marketing partners, if any, to request certain information regarding our disclosure of personally identifiable information to third parties for their own direct marketing purposes. Requests should be submitted via email to [support@giddyup.us](mailto:support@giddyup.us) and should include CALIFORNIA PRIVACY RIGHTS in the subject line. Please be aware that not all information sharing is covered by the requirements of Section 1798.83 and only information on covered sharing will be included in our response. This request may be made no more than once per calendar year.

**Your ‘Do Not Track’ Browser Setting.** Some web browsers incorporate a Do Not Track (“DNT”) feature that signals to the websites that you visit that you do not want to have your online activity tracked. At this time, our Site does not respond to DNT signals. KHK Games may allow certain third-party advertising partners to place tracking technology, such as cookies and pixels on our Services. This technology allows us and/or third-parties to collect personally identifiable information about your online activities over time and across different websites.

## CONTACT INFORMATION

If you have any questions about our privacy practices or this Policy, please contact us at: [support@giddyup.us](mailto:support@giddyup.us)